

Making sure that Xstream will work

After you have download and run xstream.exe there are some things you need to set in Internet Explorer to insure that the software will function properly. Here are the steps:

1. Open Internet Explorer.
2. Click on the Tools menu.
3. Click on Internet Options.
4. Click the Security tab.
5. Set the security level to Medium.
6. Click the Custom level button and verify the following settings under the ActiveX controls and plug-ins section:
 - Allow previously unused ActiveX controls to run w/o prompt: **Enable**
 - Allow Scriptlets: **Disable**
 - Automatic Prompting for ActiveX controls: **Disable**
 - Binary and script behaviors: **Enable**
 - Download signed ActiveX controls: **Prompt**
 - Initialize and script ActiveX controls not marked as safe for scripting: **Disable**
 - Run ActiveX controls and plug-ins: **Enable**
 - Script ActiveX controls marked safe for Scripting: **Enable**

If it doesn't work, you may have to perform these additional steps:

- Click Tools and then click Internet Options
- Click the Security tab
- Click the Custom level button
- Enable all active-x controls; not just the ones listed above or in your users guide.
- Click "apply" and "okay". Your system will likely warn you about compromised internet security. It's ok for now, as these settings are only temporary.
- Close your browser.
- Go to your desktop and double-click the Xstream icon. Agree to the license, when it disappears the installation is complete. If prompted to, Vista users may need to select "the program has installed successfully"
- Log into SNAP. It should be working now.
- Now, go to Tools and click Internet Options
- Click the security tab
- Click the Custom Button
- Click the "reset" button at the bottom of the dialog box to change your security levels back to medium or medium-high

If you are using Internet Explorer 8 – visit IE 8 Setup Instructions on the syllabus page.